



Our school utilizes the SchoolMessenger system to regularly communicate with families. Messages are sent via email, text, and phone call. It is important to maintain accurate contact information with the school office to ensure receipt of messages.

Emails will be sent from school staff at the school email domain (@vprepwa.org). If you do not believe you are receiving messages, there are a few steps you can take.



Search your Spam or Junk folder for the school domain.

If you see the message there, be sure to mark it as not spam/junk to ensure the messages are delivered correctly to your inbox.

[How to locate and manage your SPAM/Junk Folder.](#)

Whitelist the school email domain (@vprepwa.org) to ensure your email provider knows these are valid messages. [How to whitelist an email.](#)



If you are not receiving text messages, text “Y” or “Yes” to our school’s short code number, 67587 to ensure your number is opted-in to receiving text messages.



If these methods do not resolve the issue, please contact the school to ensure the correct contact information is on file.